

New College Lanarkshire (Cumbernauld Campus) – NQ/HNC Travel and Tourism

Lecturer – Angie McCallum (Angela.McCallum@nclan.ac.uk)

At New College Lanarkshire our mantra is to develop students to be 'Skillset for Life', so we particularly focus on skills for employment.

With over 30 years' experience in the Travel and Tourism industry, lecturer Angie McCallum from the College's Cumbernauld Campus prides herself on ensuring that students are prepared for entering the world of work.

She said: "I spent many years in recruitment for the likes of Thomson Holidays, so know how difficult getting a job in such a fast-paced industry can be".

"Recruitment in Travel and Tourism is in itself a skill that needs to be learned and carefully developed. So along with guiding students through the curriculum, I work to ensure students are ready and confident for what can be a daunting multiple stage interview process".

Angie guides her students carefully through the CV process, and encourages them to apply for actual jobs in the industry, giving help and encouragement in the preparation process.

Angie holds mock interviews with each student, tailor making each interview to the actual role the student has applied for.

Using examples from her own experience she plays the part of an interviewee, letting the students decide if they would employ her – allowing them to see what an employer sees.

She said: "It is important that students not only understand how to conduct themselves in an interview, but see how different actions and attitudes can make you come across".

"When we do role play it always produces great results and helps confidence levels – along with generating a few laughs!"

Angie regularly persuades industry experts to come to the campus to inspire students, even using Skype calls to link up to other parts of the country.

She also invites former students to come back and share their experiences of employment in Travel since leaving college and arranges various visits throughout the year with her industry contacts.

Recent visits have included going behind-the-scenes at Glasgow Airport, a tour and presentation of Radisson Blu Hotels, a visit to the Scottish Tourism Expo in the Scottish Events Campus and visit to David Urquhart Travel – where students impressed so much some were taken on as employees.

Angie continued: "I take students outside the classroom as regularly as possible to further their knowledge of the industry and enhance their learning. When we visited Glasgow Airport students had the chance to see ground operations in action, and shadow those at the check-in desks. In the case of Urquhart students got to meet several key managers who explained how products are developed and operated on the ground.

Industry contacts are instrumental for students finding employment, and Angie has utilised her network to secure a number of work placements for students during her time at New College Lanarkshire.

"Many of our students, including a 60-year-old retiree and a 26-year-old mother have gained employment through the network we continue to build. Our latest success story is 20 year old Harry Lovatt currently winging his way to Italy to work as an entertainer for the summer. I would encourage anyone interested in pursuing a career in Travel and Tourism to apply."

For more information about New College Lanarkshire's range of Travel and Tourism courses and how to apply, please visit: www.nclanarkshire.ac.uk/travel-and-tourism.

**Below Left – Emma Walker - NQ Student - summer position
David Urquhart Travel .
Below Right – Sophie Cameron former HNC now with Tui,
Travel Agency, Glasgow.**



**Below – NQ Travel and
Tourism at Scottish Expo**



Below – HNC Travel and Tourism – Glasgow Airport Visit with Menzies Aviation.
Interviews with Menzies aviation for upcoming summer season.



New College Lanarkshire Travel and Tourism students were given a unique insight into Scotland's tourist industry during a guest lecture from the National Trust for Scotland's head of digital marketing. - See more at: <https://lnkd.in/e4B3daW>



Students gain insight into industry from expert

blog.nclanarkshire.ac.uk • Travel and Tourism students were given a unique insight into Scotland's tourist industry during a guest lecture from the National Trust for Scotland's head of

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Above – HNC Students with Colin Mehany – Head of Digital Marketing, National Trust for Scotland.

Left – Barbara McMinigal - NQ Student starting with David Urquhart Travel 19th June.



Above – HNC Students visiting 5* Radisson Hotel with HR Manager – Employment opportunities for HNC students.



Left - HND Student David Flannagan, employed Tui Travel Agency in Cumbernauld.

Left – Former HNC Student Laura Morrison, previously employed at the Radisson moved onto guiding on Glasgow City Sightseeing Coaches.