



CM, DR, BC exercising *... a journey*

“How, why and what?”

But not in that order.

Do. Fail. Learn. Repeat.

- The generic elephant trap
- Phone calls to Dubai and time zone terror
- Our PowerPoint and Red Herring phase
- Other priorities and I'm washing my hair that day
- When pictures paint a thousand words...a turning point
- Using the Risk Register, and Audit and Risk Committee
- Going underground...an emerging luddite tendency
- Shorter, issue-specific, focused sessions
- High level buy-in, Risk Mgmt Group, self-benchmarking

Then



Now

The dreams in which I'm dying are the best I've ever had...

- Fire and brimstone, and gas explosions too
- Burning books, Scottish colourists and murder in the Rue Morgue
- Residential accommodation – waking up to reality
- Of pathogens, blue lights, CBRN and smartphones...
- Diarrhoea and vomit
- Graduation? What graduation?
- Hackers and crackers, phish and chips
- GDPR, the challenging world of personal data loss
- Laboratory simulation and counting floors with the fire service

...it's a mad, mad world

Snippets

- Who's in charge? Subverting management hierarchies
- Keep it simple, real life is complicated enough
- Consult internally, know your vulnerabilities
- Finish exercises ahead of schedule and with a definite 'win'
- When you've learned what you need, stop
- Never apologise for exercising, they'll thank you for it one day
- Lengthy plans fit nicely in the bin
- Involve emergency services periodically
- Organisation with GSOH seeks completer finisher to enact lessons learned

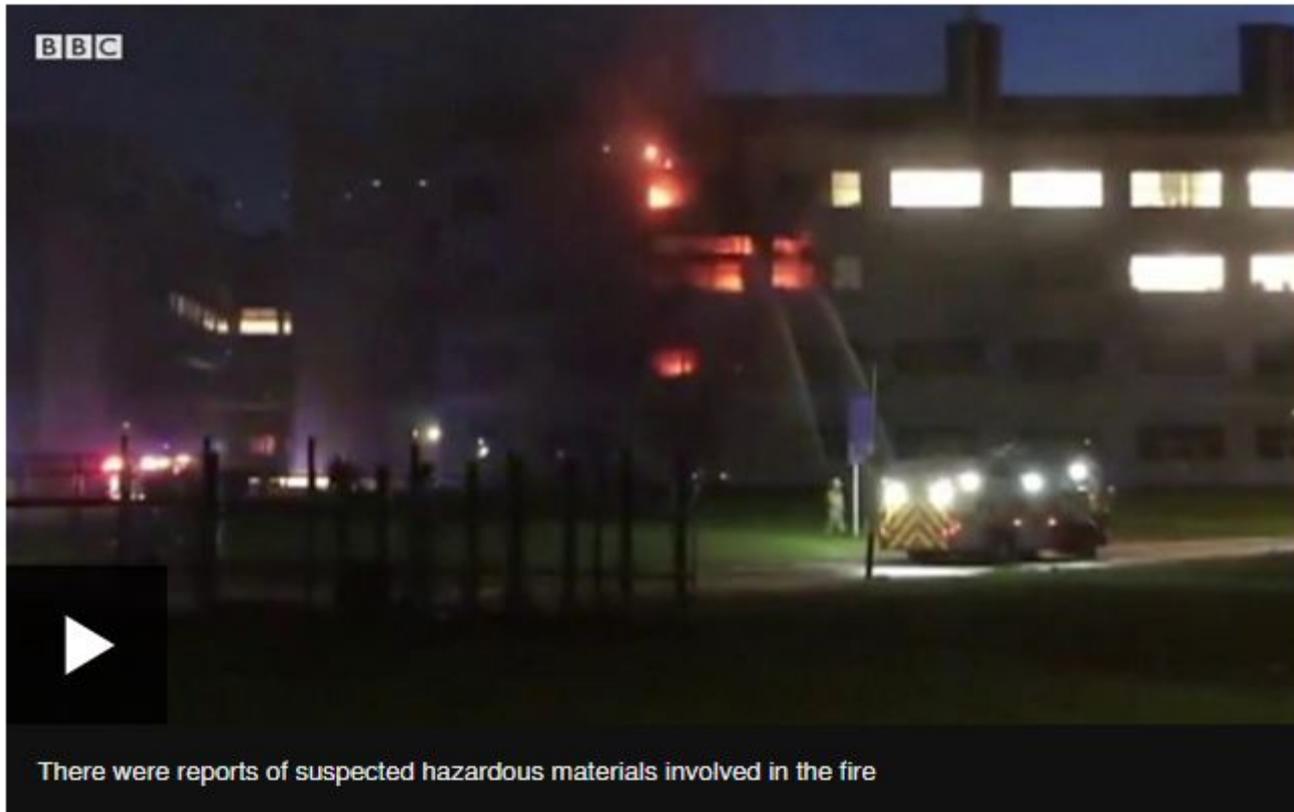
Sunday 10 Feb 19 at
5pm in a Chemistry lab

Blaze at St Andrews University science building

🕒 11 February 2019



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Overview

- Circa 10,000 chemicals
- Specialist labs and high-tech kit
- Books, offices, records, lab notes
- 100 researchers
- More than one School – Biology and Chemistry
- GBP millions of research awards affected in some way
- Teaching
- Data and the thorny question of back-ups
- Refrigeration and a lifetime of work
- <https://news.st-andrews.ac.uk/archive/anatomy-of-a-fire/>

Reality bites...

- Incident occurred Sunday 1700hrs, handover Monday afternoon
- Crisis Management
- Disaster Recovery
- Workspace Recovery
- Fire and water
- Incident Control Room – don't leave home without one
- Incident controller role remains for entire Crisis Phase
- Time commitment – total
- Mental bandwidth – all of it
- Teamwork – absolute
- Adrenaline, highs and lows
- Workstreams and project management...

Project management approach

| | | |
|----------------------------------|---|-------------------------------------|
| Crisis phase and emergency works | Damage assessment building preparation | Teaching and Timetabling |
| Information Technology | Research continuity, option appraisal | Building refurbishment |
| Books, docs and records | Machinery and scientific kit | Chemicals and biological substances |
| Insurance, admin and finance | Personal possessions | Project Board and Governance |