

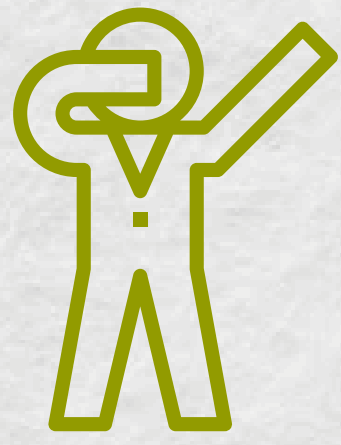


CULTURAL INTELLIGENCE (CQ)

01

HEAD

Observation and Research
Strategic Engagement
Collaborative Development



02

HEART

Be: Self-Assured
Unafraid
Confident

03

BODY

Translate Info into Action
Model Behaviours
Set an Example



04

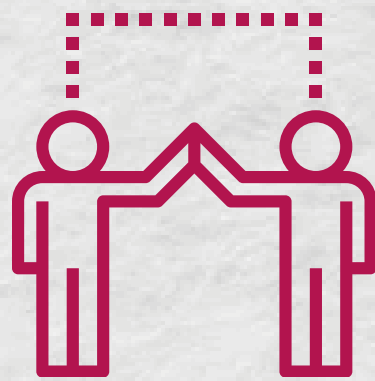
DRIVE

Be motivated to
learn about new
cultures

05

KNOWLEDGE

Understand cultural
influences and
drivers



06

ACTION

Develop a response
plan
Behave in a culturally
responsible way

